

GENERAL DESCRIPTION

Hotel Cabañas Maria Del Mar is located in downtown on the famous North Beach, famous for its shady palm trees and crystal clear waters.

The hotel consists of three sections: Tower, Castle & Cabañas section. All the rooms of the hotel are equipped with air conditioning, ceiling fan, refrigerator, private terrace or balcony, safe deposit box, bathroom with shower.

Hotel Facilities: Restaurant, beach bars, golf carts, motorcycles & bicycles for rent, tours to the archeological Mayan sites and snorkelling

ROOMS DESCRIPTIONS:

TOWER SECTION: (building with 24 rustic rooms).

These are the smallest rooms of the hotel; they do have a partial ocean view from their shaded terrace or balcony and are closest to the water. The building consists of three levels, 8 rooms in each floor.

TOWER GROUND FLOOR SECTION: The 8 rooms of Tower section that are on the ground floor, they feature a king bed, air conditioned, ceiling fan, bathroom with shower, hot & cool water, safety deposit box, minirefrigerators, TV. With Cable. (Have a partial ocean view from their shaded terrace) All new tiled floors & furniture.



TOWER 2nd/3rd FLOOR SECTION:

8 rooms on each floor, The 2nd & 3rd Floor rooms, have one double bed and one single bed and other rooms have two dbl beds, all with A/C, mini-refrigerator, TV. With Cable, bathroom with shower, hot & cool water, safe deposit box, very colourful, fresh and pleasant rooms.(Mexican style rooms). (Have a partial/ side ocean view from their shaded Balconies)



CASTLE SECTION, (18 D'LUXE rooms in Restaurant area).

The Castle section, The rooms are absolutely white in their minimalist style, they do have a partial ocean view from their terrace or balcony and are closest to the beach bars and restaurant of the hotel. All the rooms in the Castle have king size beds, television(cable), air Cond. system, bathroom with shower, safe deposit box, mini-refrigerators & ceiling fan. (No smoking allowed in Castle section).



CABANAS SECTION: (31 rooms in pool area).

The Cabañas rooms are around the pool of the hotel, they consist of 4 rooms in each building of 2 floors, the rooms are sold independently, they have the pool and tropical garden view, full of colourful flowers all year. The rooms are the largest in the hotel, all of them with 2 double beds, A/C, mini- refrigerator, safe deposit box, bathroom with shower, big shaded terraces, very colourful, quiet and pleasant rooms, TV with Cable. None of these rooms have ocean view, only pool and garden view. The beach is a minute away walking. (Mexican style).



BEACH: We are located on the most beautiful beach for swimming of Isla Mujeres: Playa Norte, / North Beach. Very famous for its white powdery sand and its crystal clear waters. Our perfect location allows you to enjoy the best sunsets from the beach. The ferry dock and downtown shopping area are only a five minute walk away.



Thank you,
Reservations.

Tel. 011 52 99 88 77 01 79

Fax. 011 52 99 88 77 02 13

Email: reserv@cabanadelmar.com

North beach

Hotel *Cabañas Maria del Mar*

RESERVATION PROCEDURE:

*** When your space is on hold, you have 48 hours to send the following documentation via email scanner ; Remember we need to have previously signed the documents including this page., OTHERWISE WE CAN NOT FINALIZE WITH YOUR ROOM RESERVATION)**

* LOW SEASON We request 1 nt prepayment and for HIGH SEASON, 2 nts NIGHTS, Scroll down and fill out the next page.)

*SEND Copy Photo identification of the beholder of the credit card Drivers License “OR” Passport)

*Fill out form authorizing the charge for RESERVATION DEPOSIT. The charge will be made in the credit cards as follow, 30 days prior the arrival date.

***Please send documentation VIA EMAIL, SCANNER.**

VERY IMPORTANT: The SIGNATURE and NAME of the person who authorize the charge MUST be the same as the Credit card holder and same as the person in the ID. PLEASE be sure the signature in the authorization form is the same as the Credit card's and Picture ID's.

*ALL THESE DOCUMENTS ARE REQUIRED TO MAKE SURE THE BEHOLDER OF THE CREDIT CARD IS THE ONE AUTHORIZING THE CHARGE, FOR THE SAFETY OF YOU AS OUR CLIENT AND ALSO FOR THE SECURITY OF THE HOTEL.

RESERVATION WILL ONLY BE VALID AND CONFIRMED IF ALL DOCUMENTS ARE RECEIVED AT THE HOTEL OTHERWISE WE CAN NOT SEND CONFIRMATION RECEIPT.

CANCELLATION & EXTRA CHARGES POLICIES:

- For full refund: Written cancellation must reach hotel 40 days in High Season and FIFTEEN days in Low season prior to arrival date.
- Penalty for late cancellation: two night's payment in high season and one night in low season.
- If guest cancels the stay at arrival date or while being at the hotel, one extra night of payment will be charged as penalty from the date of early departure.
- After 40 days in high season and 15 days in low season any notification of reduction in the number of nights of stay priory confirmed will suffer a cancellation of one night. For example: if first booking 3 nights and after the period given the number of nights is 1 or 2, one night penalization will be charged.
- "No Show": The hotel will save the room for the guest only the first night of stay. If the guest does not arrive to the hotel on the arrival date the hotel will release the room the next day at 12 noon.

* SPECIAL INSTRUCTIONS AT CHECK-IN:

All clients MUST HAVE TO open vaucher with the amount of \$150-.USD, For any incident that may occur during your stay at the hotel, as well as for the safe-box Lock key. The Open account will be cancelled on your check-out of the Hotel.*Please remember that the authorization process will tie up your available credit. Authorizations get released by your bank anywhere from 48 hours when is a credit card and 25 days, when is a DEBIT CARD. Sorry for any inconvenience, Without this voucher the guest will not be able to register to the hotel.

These policies are final. The hotel does not offer refunds or discounts regardless of the reason for cancellation. The same is true for stays that are shortened. As there are no refunds due to medical or family emergencies, bad weather, missed or cancelled flights, change of plans, etc., you may wish to consider purchasing trip insurance.

➤ For low season 15 days prior the arrival date (Low season is April,04,2018 -December,21,2018).

➤ On High Season 40 days prior the arrival date.(December,22,2017 to April,03,2018 High Season)

ACCEPTANCE BY Guest :

Name: _____

Date : _____

Authorized Signature : _____

DATE: _____

Thank you

Clara Gamboa

Hotel
Cabañas Maria del Mar

I AUTHORIZE HOTEL CABAÑAS MARIA DEL MAR S.A DE C.V (Rosario Imelda Fernandez Magaña) TO MAKE A CHARGE WITH MY CREDIT CARD NUMBER FOR HOTEL STAY, FOR THE FOLLOWING AMOUNT:

One night prepayment on low season and/ or Two night's prepayment on high season.

() night (s) prepayment, for () Room(s), total Amount of USD \$ _____

The Amount in letters: _____

Credit Card (check one only): VISA _____ MASTERCARD _____

Credit Card Number: _____ EXP: _____ / _____

Name of the Bank of the Credit card: _____

Card Holder Name: _____

Home Address: _____

City, State, Country, ZIP Code: _____

Telephone number: _____ Fax: _____

E-Mail address: _____

Signature on the Credit Card : _____

Date of today , Month, Day, Year : _____

Arrival date, Month, Day, Year : _____

Departure Date: Month, Day, Year : _____

Room type: _____ Number of Guests per room: _____

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- Penalty for late cancellation: two night's payment in high season and one night in low season.
- If guest cancels the stay at arrival date or while being at the hotel, one extra night of payment will be charged as penalty from the date of early departure.
- After 40 days in high season and 15 days in low season after any notification of reduction in the number of nights of stay priorly confirmed will suffer a cancellation of one night. For example: if first booking 3 nights and after the period given the number of nights is 1 or 2, one night penalization will be charged.
- "No Show": The hotel will save the room for the guest only the first night of stay. If the guest does not arrive to the hotel on the arrival date the hotel will release the room the next day at 12 noon.
- At arrival to the hotel, the guests will leave a Visa or Mastercard credit card voucher open and signed to guarantee the stay, additional services and damage in the room or common areas of the hotel. Without this voucher the guest will not be able to register to the hotel.

These policies are final. The hotel does not offer refunds or discounts regardless of the reason for cancellation. The same is true for stays that are shortened. As there are no refunds due to medical or family emergencies, bad weather, missed or cancelled flights, change of plans, etc., you may wish to consider purchasing trip insurance.

- **For low season 15 days prior the arrival date (Low season is April,04,2018 -December,21,2018).**
- **On High Season 40 days prior the arrival date.(December,22,2017 to April,03,2018 High Season)**

I HAD READ AND I ACCEPT THE HOTEL POLICIES, SIGNATURE OF ACCEPTANCE BY GUEST :

GUEST SIGNATURE OF ACCEPTANCE: _____

GUEST NAME: _____

DATE OF TODAY : _____

**AUTHORIZATION MUST BE FILLED OUT & SENT VIA EMAIL SCANNER OR FAX.
THE COPY OF THE PHOTO IDENTIFICATION OF THE BEHOLDER OF THE CARD.**